

19.06.23

## PRODUCT DISCONTINUATION

Dear Fluenta Customer,

We hereby notify that spare parts, service, and support for FC1 (Flow computer 1) will be discontinued as follows:

- Delivery of spare parts: no longer than September 2023
- Delivery of support and service: no longer than September 2024

Some of the spare part types may be limited in availability. The deadline for their possible delivery automatically expires when the remaining inventory is depleted.

Fluenta AS reserves the right to accept all valid warranty claims for discontinued product orders subject to this notice, for credit only, unless a replacement order is otherwise agreed upon by Fluenta.

We request you carefully review this information and notify your purchasing offices and buyers to place your company's final orders for available discontinued spare parts or an upgrade to the new generation product as soon as possible.

On behalf of Fluenta AS, we appreciate your understanding and assistance in helping us to help you minimize the impact of this product discontinuation on your company. While we regret any inconvenience this announcement may cause, please contact your local Fluenta sales representative who would be pleased to review your present system, your ongoing requirements and offer you a suitable upgrade. We look forward to our partnership in the years to come and we will continue to bring you the absolute best in flare gas metering products and services.

Please contact our sales representative to receive answers on your inquiries regarding product or this discontinuation notice.

Sincerely,

A handwritten signature in blue ink, appearing to read "Graham Davies". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Graham Davies,

Quality Assurance Manager

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